



WOODLAND DOGS LTD TERMS & CONDITIONS / DISCLAIMER (The Small Animal Hotel)

Woodland Dogs Ltd will hereafter be referred to as 'WDL', you The Client will hereafter be referred to as 'the owner'.

Please note. This is a legal and binding document.

By sending your animal/s to WDL you are automatically agreeing to our T&C's as set out below

Please read carefully the T&C's & Questionnaire before printing and signing
No animal/s will be accepted into WDL care without both forms being read, completed and signed by you, the owner.

Animals Name/s:

GENERAL

I, the owner understand that my animal/s will receive the utmost care and attention.

I, the owner understand that WDL cannot be held responsible for any injuries received or inflicted on any other animal or person, damage to property, straying or loss of animal/s or illness that may occur in WDL's care.

I, the owner understand that WDL is not responsible and will not cover any costs for vet bills, injuries received or inflicted on any other animal or person, damage to property, straying or loss of animal/s or illness that may occur in WDL's care.

I, the owner will disclose any past medical history that could prove instrumental in WDL's agreement to have your animal/s in our care.

I, the owner understand that injuries do happen from time to time, as do minor illnesses like tummy bugs, eye infections, allergic reactions etc. these are to be expected when your animal/s is socialised as a group therefore WDL will not be held responsible for any such incident.

WDL highly recommends that you have your own insurance to cover any such incidents.

I, the owner am responsible for my animal/s insurance and for keeping it up to date.

I, the owner understand that my animal/s must be up to date with inoculations and vaccinations.



I, the owner understand that my animal/s must be up to date with their de-fleeing and worming programme.

I, the owner understand that WDL reserves the right to request you to pick your animal/s up early if in the best interest of your animal.

I, the owner understands and agrees that WDL can with immediate effect give notice of end of contract within reason and will only do so if absolutely necessary.

I, the owner understand and agrees that WDL cannot be held responsible for any pregnancies that may occur.

I, the owner understand and agrees that WDL reserve the right to take my animal/s to the nearest veterinary practice if needed and WDL is not responsible for any costs incurred.

HOLIDAY HOME

I, the owner understand and agrees to all clauses under General and Payment applies to my animal/s during their time in Holiday Home.

I, the owner understand and agrees that I will provide my animal/s food, treats and any medication needed for their stay.

PAYMENT

I, the owner understand and agrees that a non-refundable full payment will be required at the time of booking.



New Owner/Animal Questionnaire

Name:

Address:

Home Phone Number:

Mobile:

Work:

Vets Phone Number:

Emergency:

2nd Emergency:

Animal Name:

Type:

Age:

2nd Animal Name:

Type:

Age:

Insured : Yes/No

Are your animal/s fully vaccinated against VHD1, VHD2 and Myxomatosis?

Yes/No

Are your animal/s flea treated and wormed?

Yes/No

Is your animal/s easy to catch?

Yes/No

Is your animal/s nervous or scared of anything?
(If yes please give details at end of form)

Yes/No

Has your animal/s ever had a bad experience with another animal?
(If yes please give details at end of form)

Yes/No

Does your animal/s suffer from any kind of anxiety?
(If yes please give details at end of form)

Yes/No

Has your animal/s ever shown any sign of aggression?
(If yes please give details at end of form including nervous aggression)

Yes/No

Does your animal bite?

Yes/No

Are you animals used to and enjoy being handled?

Yes/No



Would you want your animals to be in same hutch/run or individual?

What are your animal/s feeding routines?

What is your animal/s fed (what fruit and or vegetables do your animal like)?

Does your animal require any medication? If so please give details below:

Bloat, Gastric, Stroke, Heart Attack, Head Tilt, Middle Ear Infection, Flystrike, Diet and Environment change, can contribute to illness or death in small animals, rabbits are especially susceptible to stress, diet and environment change, please note that The Small Animal Hotel (Woodland Dogs Ltd) cannot be held responsible for any illness/condition that your animal may develop within our care. All vet treatment or related costs are the owner's responsibility. The Small Animal Hotel (Woodland Dogs Ltd) has the right, if in agreement with our vet and in the best interest of your animal to allow to be treated in any way the vet and TSAH seem appropriate (including euthanasia), obviously all attempts will be made to contact an owner in the event of illness or death. Under any circumstances, full payment of entire booked stay will be required.



Please note:

- **Pick up and drop off times will be arranged prior to your animals stay and if you chose to bring your animal in the afternoon you will still be charged the full daily rate.**
- **Please be aware of and respect my neighbours, if you arrive early please wait quietly until we come out and collect your animal.**
- **Please do not shout over the gates.**
- **Please do not park over, block or turn round in neighbours driveways, even if just for a 'few seconds'.**
- **Please insure your animal has a suitable carrier.**
- **Please insure all food and or toys are labelled with your animal/s name.**

Where did you hear about The Small Animal Hotel?

Have you read, printed and signed the Questionnaire and Terms & Conditions?

Yes/No



Please add any other information that you feel WDL should know and understand about your animal/s behaviour, dietary requirements or past medical history whether you, the owner feel it is relevant or not:

[Empty rectangular box for providing additional information about the animal's behavior, dietary requirements, or medical history. A large, faint 'WDL' watermark is visible across the box.]

By bringing your animals to The Small Animal Hotel means you are in full agreement with Woodland Dogs and The Small Animal Hotel's Terms and Conditions.

Signed (the owner)

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Print Name

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Date

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